

# *Break-Out Session 1*



# Maintaining the Health, Safety and Quality of Life of all stakeholders

César Luaces Frades



## • MANAGEMENT!

making more of life

- **Challenges:**
  - Accident and occupational diseases prevention
  - Healthy and safer workplaces and environment
  - Stress and psychosocial risks
    - Proud and recognised
  - H&S attitude in enlargement countries
- **The tools:**
  - Safer work procedures (i.e. Maintenance, ergonomics, ...)
  - Risk assessment
  - Root causes accident / incident analysis
  - H&S training and education
  - Proactive involvement and mentorship
  - Dialogue and internal reporting
- **The way forward:**
  - Campaigns
  - Safety by design
  - Sharing good practices
  - Disseminating information (networking)
  - Training Skills
  - H&S Awards schemes



# Local communities



- **Challenges:**
  - Good employer / Safe site
    - No harm or health impacts
  - Acceptable level of impact / preventive measures
  - Responsible to community concerns
  - No disturbance (off site / transport)
  - Positive impact on the sustainability of the local community
    - Economic
    - Guarantees
    - Employment
- **The tools:**
  - Preventive culture
  - Community committees
  - Open door days
  - Long term company planning
  - Transparency / information / reliability
- **The way forward:**
  - Management systems
  - Measurements and monitoring (indicators)
  - Better planning

# Customers - end users



- **Challenges:**

- Listen to the end users concerns
- Raising performance / quality of products
- Product impact
- Competition from less sustainable products
- H&S priority value expected
  - Safe products
  - Safe delivery
- Environmental information (ecological / carbon)
  - Product footprint
  - Supply chain footprint

- **The tools:**

- Information
- R&D
- Equal regulation and quality standards (European / international)
- Quality management systems

- **The way forward:**

- Product stewardship

# Shareholders



- **Challenges:**
  - Ethical relationship
  - Good employer
  - Return of investments
  - Responsible operator
  - Long term approach
- **The tools:**
  - SD policy
  - Internal codes of conduct
  - Ethical rules
  - Governance
- **The way forward:**
  - Integrated SD strategies

# Suppliers



- **Challenges:**

- Listen to the end users concerns
- H&S effective and proactive coordination

- **The tools:**

- Integration in companies' policies (SD)
- Demand H&S standards to contractors
- Provide and share solutions

- **The way forward:**

- Integrated systems
- Safety by design
- Sharing good practices

# Next steps



- COMPANY MANAGEMENT!!
- Effective involvement and integration
- WIN - WIN proactive approach to stakeholders
- Communication
- Management Systems
- Social dialogue approach
- Enforce existing regulations instead of creating new ones
- Networking with National and European Associations